## Government of West Bengal Department of Health & Family Welfare Swasthya Bhavan, GN-29, Sector – V, Salt Lake, Kolkata – 700 091

Memo No. M 1294

Date: 04.08.2017

## **Order**

The State has introduced Free Treatment Policy in all medical college & hospitals and ensured that there is nil out of pocket expense for the patients.

- (2) With a view to make the system more robust and responsive, it is felt necessary to capture permanent address of the patients and mobile number (if available) who receive health care service at these hospitals, by way of producing photo identity card such as EPIC Card, PAN Card, Ration Card, Aadhar Card, Bank Pass Book or Passport at the time of inpatient admission.
- (3) In case of foreign nationals, the identification details and permanent address of residence are available in passport and these must be captured.
- (4) However, no treatment shall be refused/denied due to failure to produce a photo identity card. A patient may produce such photo identity card either at the time of admission or during the course of treatment till discharge.

(5) This will take immediate effect.

Director of Medical Education to the Government of West Bengal